



THE TOBACCO INSTITUTE OF SOUTHERN AFRICA

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To whom it may concern,

IMMACULATE EVENTS

The Tobacco Institute of Southern Africa (TISA) is the industry body for the tobacco industry in South Africa. We represent tobacco growers, leaf merchants, leaf processors, manufacturers (including multi-national companies), as well as importers and exporters of tobacco products. Our mandate extends into the SACU and SADC regions.

TISA has worked with Marieta and her team on a number of occasions and most recently with our annual Anti-Illicit Trade Conference held at the President Protea Hotel in Bantry Bay, Cape Town, from 24 to 26 November 2014. Some 100 delegates from more than 20 countries attended and the general feedback was that it was the best conference ever.

The Immaculate Events Team are very professional and efficient, but also friendly and courteous towards everyone they deal with be it a high level key note speaker or a hotel cleaner. With reference to our event, the team ensured that all arrangements and logistics ran smoothly including, amongst others, planning according to our needs and requirements; liaison with hotel and banqueting staff during planning, execution and wrap-up stages; registration of delegates; meal timings; transport arrangements; arrangement of off-site lunches, dinners and site-seeing tours; additional security and on-site medical services.

The team's attention to detail, ability to operate professionally and efficiently no matter the task at hand, and their willingness to walk the extra mile for their clients is noteworthy.

We have no hesitation in recommending Immaculate Events as an event planning and management company.

Yours faithfully

Una van Zyl
PA to the Chairman and CEO